

Policy - 5122

Community Relations

Complaints

The Board places trust in its employees and desires to support their actions in such manner that employees are free from unwarranted, spiteful or negative criticism and complaints.

This policy sets forth the regulations and process for resolving complaints utilizing the guidelines set forth in Exhibit A. These regulations shall assure a complete hearing of complaints and shall protect the rights of the staff members and the District.

Verbal criticism against an employee initially made to a Board member or at a Board meeting will be referred to the Superintendent for appropriate consideration and action according to administrative regulations.

When a complaint is made, the Superintendent or designee shall determine whether it should be resolved by the District's process for complaints concerning personnel, the District's uniform complaint procedures, or both.

If any parent/guardian complains of child abuse occurring at a school, the Superintendent or designee shall provide him/her with reporting procedures. Providing the above procedures to parents/guardians does not relieve mandated reporters from their duty to report suspected child abuse in accordance with law.

The Board shall periodically review District policies and regulations regarding complaints against school personnel.

Adoption:	First Reading:	January 2014	
	Second Reading:	February 2014	Adopted